

## **Suggested Criteria for Evaluating MCA Volunteer Award Nominees**

Please consider the following criteria and concepts when evaluating MCA Volunteer Award nominations:

- Outcomes—volunteer directly contributed to meeting a specific agency goal or objective.
- Reliability—the volunteer shows up when scheduled or requested.
- Attitude—the volunteer shows compassion and caring toward agency clients; cooperates with agency staff and other volunteers.
- Initiative—the volunteer independently undertakes assignments or suggests improvements to programs and/or processes.
- Volunteer recruits and/or trains other volunteers.
- Any extraordinary effort or achievement.
- Length of time the volunteer has served the agency.
- Number of hours the volunteer contributes to the agency on a weekly, monthly, or annual basis.

## Suggested Criteria for Evaluating MCA Participant Award Nominees

Please consider the following criteria and concepts when evaluating MCA Participant Award nominations:

- Number/type of obstacles that had to be overcome (i.e., unemployment; poverty; lack of education/illiteracy; addiction/substance abuse; domestic abuse; homelessness; single parent; elderly; disability; immigration/cultural issues).
- Number of CAA services accessed.
- Persistence—ability to continually address obstacles as they occurred; showed ability to take the "long view" when facing challenges; was not dissuaded from reaching goals.
- Reliability—kept scheduled appointments; completed tasks in a timely manner.
- Innovative/Resourceful—found ways to work through obstacles.
- Attitude—remained relatively positive considering the challenges faced.



## 2020 MCA Client Award Nomination Form

Name	of Nominee(s):	
City/T	ownship of Nominee's Residence	
Nomir	nated By:	Agency:
Execu	tive Director Signature:	
Award organi	I. CLIENT nominees may be individua	oup award, only one trophy and one \$100 gift
distrib State	uted at our Michigan Community Action	y, <b>March 13, 2020.</b> The awards will be on Day at the Capitol on April 30 <sup>th</sup> at the inees who are selected by the awards task ds.
1.	Give a brief narrative history of the circu assistance from the Community Action A	mstances that caused the Client to seek Agency:
2.	Describe what services were accessed sufficiency:	by the Client to overcome barriers to self-
3.	Describe the Client's achievements and services he/she received:	successes due to the Community Action Agency
4.	Provide any additional information abou	t the Client in support of this nomination:

\*In the case of a collective award, as for an organization, MCA can provide certificates for individual members of the organization, but only one trophy and gift card will be awarded.